# West Devon Overview and Scrutiny (External) Committee



West Devon Borough Council

Title:	Agenda			
Date:	Tuesday, 21st March, 2017			
Time:	10.00 am			
Venue:	Chamber - Kil	worthy Park		
Full Members:	Vice	Chairman Cllr Sellis Vice Chairman Cllr Cloke		
	Members:	Clir Ball Clir Cheadle Clir Jory Clir Leech Clir Pearce	Cllr Roberts Cllr Sheldon Cllr Stephens Cllr Watts	
Interests – Declaration and Restriction on Participation:	Members are reminded of their responsibility to declare any disclosable pecuniary interest not entered in the Authority's register or local non pecuniary interest which they have in any item of business on the agenda (subject to the exception for sensitive information) and to leave the meeting prior to discussion and voting on an item in which they have a disclosable pecuniary interest.			
Committee administrator:				

#### **1.** Apologies for Absence

#### 2. Confirmation of Minutes

#### 3. Declarations of Interest

Members are invited to declare any personal or disclosable pecuniary interests, including the nature and extent of such interests they may have in any items to be considered at this meeting.

If Councillors have any questions relating to predetermination, bias or interests in items on this Agenda, then please contact the Monitoring Officer in advance of the meeting.

#### 4. Items Requiring Urgent Attention

To consider those items which, in the opinion of the Chairman, should be considered by the Meeting as matters of urgency

#### 5. Public Forum

A period of up to 15 minutes is available to deal with issues raised by the public.

#### 6. Hub Committee Forward Plan

If any Member seeks further clarity, or wishes to raise issues regarding any future Hub Committee agenda item, please contact Member Services before **12 noon on Friday, 10 March 2017** to ensure that the lead officer(s) are aware of this request in advance of the meeting.

#### 7. Devon and Cornwall Housing

(Chief Executive – Paul Crawford to attend this meeting)

8.	Our Plan - Annual Report	
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- 9. Dartmoor Communities Fund 2016/17 Feedback 39 44
- **10.** Tamar Trails Legacy
- 11. Committee Decisions Log45 46
- 12. Annual Work Programme 2017/18: Initial Thoughts

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# **13.** Member Learning and Development Opportunities Arising from this Meeting

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# Agenda Item 2

At a Meeting of the **OVERVIEW & SCRUTINY (EXTERNAL) COMMITTEE** held at the Council Chamber, Council Offices, Kilworthy Park, Drake Road, **TAVISTOCK** on **TUESDAY** the **11**<sup>th</sup> day of **OCTOBER 2016** at **2.00 pm**.

Present:Cllr D K A Sellis – Chairman<br/>Cllr D W Cloke – Vice-ChairmanCllr K BallCllr R Cheadle<br/>Cllr N JoryCllr N JoryCllr A F Leech<br/>Cllr T G PearceCllr J SheldonCllr B Stephens<br/>Cllr L Watts

Head of Paid Service Group Manager – Business Development Environmental Health Community Of Practice Lead Specialist – Community Safety, Safeguarding and Partnerships Senior Specialist – Democratic Services

# Also in Attendance: Cllrs M J R Benson, J Evans, D E Moyse and C R Musgrave

#### \*O&S(E) 30 APOLOGIES FOR ABSENCE

There were no apologies for absence received for this meeting.

#### \*O&S(E) 31 CONFIRMATION OF MINUTES

The minutes of the Meeting held on 26 September 2016 were confirmed and signed by the Chairman as a true and correct record.

#### \*O&S(E) 32 DECLARATIONS OF INTEREST

Members and officers were asked to declare any interests in the items of business to be considered during the course of this meeting, but there were none made.

#### \*O&S(E) 33 PUBLIC FORUM

There were no issues raised during the Public Forum session at this meeting.

#### \*O&S(E) 34 HUB COMMITTEE FORWARD PLAN

The most recent (published October 2016) Hub Committee Forward Plan was presented for consideration. With no specific issues being raised, the Committee subsequently noted the contents of the Plan.

#### \*O&S(E) 35 POLICE AND CRIME COMMISSIONER

The Chairman introduced Alison Hernandez (the Police and Crime Commissioner for Devon and Cornwall) and Sgt Dave Anning (Devon and

Cornwall Police) to the meeting and invited the Commissioner to undertake a brief presentation. In so doing, the Committee was advised that:-

- she fully appreciated the importance of building up good working relationships with local authorities and elected Members. In wishing to develop these relations, the Commissioner urged Members to regularly communicate with her. As an example of this commitment, the Commissioner confirmed that she was in the process of developing a 'Councillor Advocacy Scheme' that would see Members being able to be increasingly involved in policing related matters and greater partnership working in order to keep local communities safe;
- her key functions included: setting the priorities for policing and having responsibility for a £280 million budget and the Devon and Cornwall Police estate. As a general point, the Commissioner summarised her role as being there to represent the general public in policing matters; and
- following a public consultation exercise during the summer, she was imminently to publish her Police and Crime Plan. It was intended that the final version would be presented to the Police and Crime Panel at its meeting on 9 December 2016. Assuming that the Panel endorsed the Plan, the Commissioner's focus would then be on its delivery.

In the subsequent discussion, reference was made to:-

- (a) the impact of central government budget cuts. The Commissioner outlined some of the impacts of the budget reductions and the consequent measures that were being undertaken by her office to plug some of the gaps in service provision. Looking to the future, the Commissioner stressed the importance of all relevant stakeholders working more closely in partnership to prevent crime;
- (b) the National Crime Agency (NCA). The Commissioner highlighted the benefits of the NCA and her belief that the proposed powers that they were to receive would present an excellent opportunity for policing in Devon and Cornwall;
- (c) the Government's Prevent Strategy for tackling radicalisation. In welcoming the question, the Commissioner stated that this Strategy was very much on her radar, but she did recognise that the rural geography of Devon and Cornwall presented a real challenge to tackling radicalisation. In expanding upon this point, Sgt Anning advised that terrorism was now very much a part of the everyday function of the Police service;
- (d) the political aspect of the role. In reply to a question, the Commissioner confirmed that, to date, she had not experienced any party political related issues arising from her role and reiterated that she did not follow the political line of her central government party. Nonetheless, the Commissioner did advise that she had good working relations with local MPs and she was working tirelessly to ensure that increased resources were made available to the Devon and Cornwall area;

- (e) policing in rural areas. The Commissioner recognised the differences between rural and urban policing and advised of her intention for an increased number of front line police officers to be recruited in the area. Sgt Anning also made the point to the Committee that, in the event of any residents observing incidents of crime or anti-social behaviour, then they should record these incidents because video evidence remained very important to the Police;
- (f) incidents of speeding. The Committee was informed that the Commissioner received a great deal of correspondence relating to incidents of speeding. Since speeding was a particularly resource intensive matter, the Commissioner advised that she would like to see greater delegated powers being granted to Community Speedwatch groups and she was currently discussing this concept with the Chief Constable. Moreover, the Commissioner also hoped that the process to become a Community Speedwatch representative could be less bureaucratic and time consuming in the future;
- (g) IT systems. Members were informed by the Commissioner that she accepted that there would be a need to invest monies into upgrading the IT systems. In particular, mobile data devices were still being rolled out to officers and there was a major project being undertaken to ensure that the supporting systems were fully functioning to be able to adequately support them;
- (h) office resources. When questioned, the Commissioner advised that the current budget for her office amounted to £1.25 million and directly employed 27 members of staff;
- (i) the creation of a 'local policing promise'. To ensure that public expectations could be managed, the Commissioner was developing a 'local policing promise';
- (j) some specific parochial issues. In response to some specific Member issues, the Commissioner asked that these (and any others not raised at meeting) be forwarded on to her email address the (Alison.Hernandez@devonandcornwall.pnn.police.uk) outside of this meeting:
- (k) public perception. The Commissioner acknowledged the clear message that she had received when canvassing before her election that the Police were not accessible to the general public. To improve public perception in this respect, she was considering mechanisms such as police front desks being shared with public libraries and town and borough council offices. Moreover, if any Members had their own suggestions to improve upon this public perception, they were encouraged to let the Commissioner know;

- (I) cyber security. It was widely recognised that cyber security related crime was on the increase and was insufficiently resourced at present. As a consequence, cyber security was a key component of the Commissioner's Police and Crime Plan;
- (m)the implications of the badger cull. The Panel was informed that the cull was being funded by DEFRA and was being policed by officers on their non-working days, who were being paid overtime for this duty.

In concluding the agenda item, the Chairman thanked the Commissioner and Sgt Anning for their attendance and very informative responses to Member questions.

#### \* O&S(E) 36 COMMUNITY SAFETY PARTNERSHIP

The Committee considered a report that provided Members with the opportunity to scrutinise the work of the Community Safety Partnership (CSP) as defined by Sections 19 and 20 of the Police and Justice Act 2006 and the Crime and Disorder (Overview & Scrutiny) Regulations 2009.

In the ensuing debate, reference was made to:-

- (a) instances of modern slavery. Unfortunately, the Committee was informed that instances of modern slavery were more prevalent in the Borough than would be naturally assumed;
- (b) value for money to the Council. When questioned, officers were confident that the Council contribution towards the CSP (£38,547 per annum) constituted good value for money to the Council. In addition, this view had been endorsed by Members of the Partnership Task and Finish Group during their recent review;
- (c) the £20,000 grant funded from the Commissioner. Members noted that the Commissioner greatly valued the work undertaken by CSP's. The Committee also learned that it was the hope of the Commissioner that the annual contribution made to CSPs from her office would either be maintained at the existing level or increased. However, such decisions would be made pending discussions between the Commissioner and the Safer Devon Partnership;

It was then

#### RESOLVED

That the report be noted.

\* O&S(E) 37 TAVISTOCK TOWNSCAPE HERITAGE INITIATIVE – BRIEFING NOTE

A briefing note was considered by the Committee that provided an update on the Tavistock Townscape Heritage Initiative (TTHI) Scheme. In particular, the note reminded the Committee that the purpose of the Scheme was as follows:

- To bring new uses to, and sustain existing/bring new jobs to heritage buildings and the communities they served;
- To repair and regenerate the historic environment;
- To provide enhancements to the public realm making the town a better place to live in, work and visit; and
- To provide information and education associated with historic buildings. In particular, to increase local resilience through supporting and promoting the historic skills/crafts needed to keep such in good and authentic repair.

The meeting was joined by the Chairman of the TTHI Management Board and the Project Manager, who introduced the Briefing Note and responded to Member questions.

For clarity, the Committee Chairman advised that she attended meetings of the TTHI Partnership and the Grants Policy. However, since she was not directly involved in the decision-making process, she did not consider it necessary to declare an interest in this agenda item.

In the subsequent discussion, the following points were raised:-

- (a) The representatives assured the Committee that the Initiative was particularly mindful of the need to utilise apprentices and the general need to upskill workers on the repair and maintenance of historic buildings. Furthermore, representatives from local schools were invited to a recent skills workshop and a craft and skills day was also being proposed in the future;
- (b) With regard to the financial stability of the scheme, Members were advised that the main associated financial risks related to private owner applications and the need to encourage progress of such schemes was recognised by the Committee;
- (c) Members were given comfort that there were clawback mechanisms in place to prevent private owners from making a quick profit through the Initiative.

In noting the update, the Committee wished to thank the representatives for their attendance and contributions to this meeting.

#### \* O&S(E) 38 JOINT LOCAL PLAN UPDATE

The Head of Paid Service introduced the standing agenda item on the Joint Local Plan (JLP) and made particular reference to:-

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- the JLP now being an internal policy. As a consequence of the JLP now being an internal policy, the Committee was advised that this standing agenda item was in fact within the remit of the Overview and Scrutiny (Internal) Committee and should therefore be included on its future work programme instead. On balance, the Committee was supportive of this approach, but did wish to retain the provision to receive periodic updates;
- the JLP Steering Group continuing to work its way through the consultation responses;
- two Member Workshops being arranged in the next few months to consider the draft policies that would underpin the JLP and specific site allocations;
- the five year land supply. In light of the apparent ambiguity concerning the Council's five year land supply, it was intended that a more detailed position report would be considered by the Hub Committee at its meeting on 29 November 2016.

It was then:

#### RESOLVED

That the Overview and Scrutiny (Internal) Committee be asked to consider updating its work programme to include 'Joint Local Plan Updates' as a standing agenda item, with the Overview and Scrutiny (External) Committee also being in receipt of periodic updates on the Joint Local Plan.

#### \* O&S(E) 39 TASK AND FINISH GROUP UPDATES

#### (a) DCH Rent Review

The Task and Finish Group Members advised that, rather unsatisfactorily, it had proven particularly difficult to receive any responses from Devon and Cornwall Housing (DCH) regarding this issue.

In conclusion, as a way forward, the Committee agreed that the Task and Finish Group should conclude its review. However, the Committee also requested that representatives from DCH be invited to attend its meeting on 7 March 2017 for three main reasons:

- 1. How rental figures for social housing were calculated in West Devon;
- 2. To provide a general update on DCH's approach to property maintenance; and
- 3. To look at methods of improving DCH's working relationship with the Council.

The Committee also expressed its support for the working practice whereby Members be encouraged to submit questions in advance for the consideration of invited external attendee(s).

#### \*O&S(E) 40 COMMITTEE DECISIONS LOG

The latest version of the Committee decisions log was presented to the meeting.

With no debate or questions being raised on the log, it was then:

#### RESOLVED

That the published Decisions Log be noted.

#### \*O&S(E) 41 DRAFT ANNUAL WORK PROGRAMME

The Committee considered its draft 2016/17 Work Programme and made reference to the following comments, additions and amendments:-

- It was noted that the final recommendations of the Economy Working Group would be presented to the Overview and Scrutiny (Internal) Committee at its meeting on 8 November 2016;
- With regard to County Highways, some concerns were expressed at the nature of the recommendations that were being presented to the Planning and Licensing Committee and it was therefore felt that relevant representatives should be invited to attend a future Overview and Scrutiny (External) Committee. Having been informed of the intention for County Highways Officers to be invited to provide an informal briefing to Planning and Licensing Committee Members in the upcoming months, it was suggested that all Members of this Committee should also be invited to attend this session;
- Some examples were cited regarding poor instances of service being received by Airband customers in the borough. As a consequence, the Committee requested that a senior representative from Airband should be invited to attend a future meeting to respond to these concerns.

(The meeting terminated at 4.15 pm)

Chairman

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#### PUBLIC FORUM PROCEDURES

#### (a) General

Members of the public may raise issues and ask questions at meetings of the Overview and Scrutiny Committee. This session will last for up to fifteen minutes at the beginning of each meeting, with any individual speaker having a maximum of three minutes to address the Committee.

#### (b) Notice of Questions

An issue or question may only be raised by a member of the public provided that they have given written notice (which may be by electronic mail) to Darryl White (<u>darryl.white@swdevon.gov.uk</u>) by 5.00pm on the Thursday, prior to the relevant meeting.

#### (c) Scope of Questions

An issue may be rejected by the Monitoring Officer if:

- it relates to a matter within the functions of the Planning and Licensing Committee;
- it is not about a matter for which the local authority has a responsibility or which affects the district;
- it is offensive, frivolous or defamatory;
- it is substantially the same as a question which has previously been put in the past six months; or
- it requires the disclosure of confidential or exempt information.

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#### WEST DEVON BOROUGH COUNCIL: HUB COMMITTEE FORWARD PLAN

This is the provisional forward plan for the six months starting 28 March 2017. It provides an indicative date for matters to be considered by the Hub Committee. Where possible, the Hub Committee will keep to the dates shown in the plan. However, it may be necessary for some items to be rescheduled and other items added.

The forward plan is published to publicise consultation dates and enable dialogue between the Hub Committee and all councillors, the public and other stakeholders. It will also assist the Council's Overview and Scrutiny Committees in planning their contribution to policy development and holding the Hub Committee to account.

The Plan is published in hard copy and on the Council's website (www.westdevon.gov.uk)

Members of the public are welcome to attend all meetings of the Hub Committee, which are normally held at Kilworthy Park, Tavistock, and normally start at 2.00 pm.

If advance notice has been given, questions can be put to the Hub Committee at the beginning of the meeting.

The Hub Committee consists of nine Councillors. Each has responsibility for a particular area of the Council's work.

Cllr Sanders – Leader Cllr Baldwin – Deputy Leader Cllr Sampson – Lead Member for Commercial Services Cllr Moody – Lead Member for Customer First Cllr Oxborough – Lead Member for Economy Cllr Jory – Lead Member for Environment Cllr Samuel – Lead Member for Health and Wellbeing Cllr Edmonds - Lead Member for Resources and Performance Cllr Parker – Lead Member for Our Plan and Strategic Housing

Further information on the workings of the Hub Committee, including latest information on agenda items, can be obtained by contacting the Member Services Section on 01822 813662 or by e-mail to <u>member.services@westdevon.gov.uk</u>

All items listed in this Forward Plan will be discussed in public at the relevant meeting, unless otherwise indicated for the reasons shown DECISIONS TO BE TAKEN BY THE HUB COMMITTEE

Service	Title of Report and summary	Lead Officer and Member	Relevant Scrutiny Cttee	Decision maker	Anticipated date of meeting
Customer First	Community Housing Policy	CB/	Internal	Council	28 March 2017
Customer First	Request for Long Lease Renewal (EXEMPT report)	GP/	Internal	Hub Committee	28 March 2017
Customer First	World Heritage Site SPD	TJ/Cllr Parker	Internal	Council	28 March 2017
Strategy & Commissioning	Commercial Property Investment	DA/Cllr Baldwin	Internal	Council	28 March 2017
Strategy & Commissioning	Our Plan Annual Report	NT/Cllr Sanders	Internal	Hub Committee	28 March 2017
Commercial Services	Garden Waste	JS/Cllr Sampson	Internal	Council	2 May 2017
Support Services	100% Business Rates – Technical Consultation	LB/Cllr Edmonds	Internal	Hub Committee	2 May 2017
Support Services	Treasury Management (External Borrowing)	LB/Cllr Edmonds	Internal	Hub Committee	2 May 2017
Support Services	Insurance Contract	LB/Cllr Edmonds	Internal	Hub Committee	2 May 2017
Strategy & Commissioning	Commercial Property Investment Strategy	DA/Cllr Baldwin	Internal	Council	2 May 2017
Support Services	Medium Term Financial Strategy	LB/Cllr Edmonds	Internal	Council	July 2017
Support Services	Transformation Programme Closedown	LB/Cllr Edmonds	Internal	Hub Committee	September 2017

#### \* Exempt Item (This means information contained in the report is not available to members of the public)

- SJ Steve Jorden Executive Director Strategy and Commissioning and Head of Paid Service
- SH Sophie Hosking Executive Director Service Delivery and Commercial Development
- LB Lisa Buckle Finance COP Lead and s151 Officer
- HD Helen Dobby Group Manager Commercial Services
- SM Steve Mullineaux Group Manager Support Services
- CB Chris Brook COP Lead Assets
- JS Jane Savage Lead Specialist Waste Strategy
- IL Ian Luscombe COP Lead Environmental Health

- CBowen Catherine Bowen Monitoring Officer
- DA Darren Arulvasagam Group Manager Business Development
- SLT Senior Leadership Team
- IB Isabel Blake COP Lead Housing, Revenues and Benefits
- LC Lesley Crocker COP Lead Communications



# Agenda Item 8

Report to:	Overview and Sc Committee	rutiny (External)
Date:	21 March 2017	
Title:	ANNUAL REPORT	r -
Portfolio Area:	Leader of the Co	uncil
Wards Affected:	All Wards	
Relevant Scrutiny Co	ommittee: <b>Overvie</b>	w and Scrutiny Panel
Urgent Decision:	N Approval an clearance ol	
Date next steps can (e.g. referral on of re implementation of su	ecommendation or	Hub Committee and Council
Author: Nadine	Trout Role:	Commissioning Manager Secondment
Contact: <u>Nadine.</u>	<u>Trout@swdevon.go</u>	<u>v.uk</u> 01822 813624

#### RECOMMENDATION

That the Committee RECOMMENDS to the Hub Committee that it RECOMMENDS to Council to:

- 1. Note the progress and achievements made by the Council
- 2. Adopt and publish West Devon Annual Report (as presented at Appendix A) for the financial year 16/17

#### 1. Executive summary

- 1.1 This report is presented by the Leader of the Council and reviews the Council's progress over the last financial year. The Annual Report is presented at Appendix A.
- 1.2 It is good practice to review the Council's progress across a range of internal and external activities as well as providing a public record.
- 1.3 Finally the report sets the scene for the upcoming year ahead.

#### 2. Background

- 2.1 The last financial year has been one of significant change for this Council. It is appropriate to take stock of the key issues, successes and challenges met by the Council and how they have been addressed.
- 2.2 It is also important to look at the impact on residents, communities and our organisation.
- 2.3 It is usual to provide an annual report as an externally facing document, which along with its Annual Governance Statement should help reassure the public that the Council is undertaking its statutory functions, delivering its services and meeting its financial responsibilities in an open and transparent way.
- 2.4 This is a public report and is in line with our requirements to be open and accountable.
- 2.5 The report aims to help Members, the public and our staff to better understand the Council's activities and approach to delivering services to our community.

#### 3. Outcomes/outputs

- 3.1 This report shows significant progress made throughout 16/17 and also acknowledges the challenges that have been faced over the past months.
- 3.2 Financial targets are on track, savings have been realised and the Council's internal controls are fit for purpose.
- 3.3 The report acknowledges that there has been significant changes to systems to drive efficiencies and service improvements.
- 3.4 2017/18 will see more focus on digital technology to provide customers with a variety of choices on how to access services and do business with the Council. As well as a review of waste provision and other key frontline services.

#### 4. Options available and consideration of risk

- 4.1 Constitutionally, the Leader of Council is required to provide an annual report and it is good practice to do so.
- 4.2 An alternative to the report could be a verbal report from the Leader at Council but it is considered better to have a formal document accessible to the public and published online.

#### 5. Proposed Way Forward

- 5.1 It is proposed that the contents of the report are noted.
- 5.2 Members' views on the presentation and content of the report would be helpful to inform future Annual Reports.

#### 6. Implications

Implications	Relevant to proposals Y/N	Details and proposed measures to address
Legal/Governance	Y	Overview & Scrutiny Committee have a responsibility to assist the Council in the development of its Policy Framework and to make any necessary recommendations to the Hub Committee and Council. Constitutionally, the Leader of Council is required to provide an annual report and it is good practice to do so.
Financial	N	There are no financial implications as a result of this report. Actions for 17/18 are funded and budgeted for.
Risk	Y	A failure to review and publish Council achievements and future actions could lead to: Lack of coherent policy and delivery Reputational harm Ineffective use of resources Poor quality service These risks are mitigated by: Review of this Annual Report.
Comprehensive Im	pact Assess	ment Implications
Equality and Diversity		None – no policy or service change is proposed in this report.
Safeguarding		None – no policy or service change is proposed in this report.
Community Safety, Crime and Disorder		None – no policy or service change is proposed in this report.
Health, Safety and Wellbeing		None – no policy or service change is proposed in this report.
Other implications		However the publication of the Annual Report may help understanding of the Council's position and the way it operates amongst partners and the public.

# Supporting Information Appendices: A: The Annual Report

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# **Appendix A**

Council

# West Devon **Annual Report**



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The 2016/17 financial year has undoubtedly been a challenging year with reduced central funding for local government. We have however, continued to work in partnership with South Hams District Council which has allowed West Devon Borough Council to achieve annual savings of £2.2 million and more importantly protect all front line services.

During the year we have been unrelenting in seeking and attempting to deliver efficiencies and improving services. We have done this by adopting innovative IT solutions which admittedly haven't been without their glitches but are now steadily improving performance. 60% of customer queries are resolved at the first point of contact. Significant improvements have also been made in planning and benefits processing times.

The Council has made substantial progress in designing services which are more in line with our customers' requirements and as far as possible are future proofed. Our staff are to be congratulated for the way in which they have managed the significant changes that the organisation has undergone and they, together with the Councillors, are proud of what we have achieved.

The year has also seen the Council make good progress with the Joint Local Plan, a strategic planning document which sets out development and growth up until 2034. Working together West Devon Borough, South Hams District and Plymouth City Councils have approved a Joint Local Plan which subject to further community consultation and examination is on track to be adopted later this year and will set home building and job targets for all three authorities. Commitment to Joint Local Plan

**£2.2m** annual saving

No services to communities removed

A challenging year

Reduced central funding 20 Protect all front line services

Improving performance

#### Our business is our customer

The Council has continued to play an influential role in sub regional debate on a number of key topics including devolution and productivity and continues to work closely with the Heart of the South West Local Enterprise Partnership (LEP) to secure Growth Deals to facilitate economic growth, job creation and prosperity in the area.



Cllr Philip Sanders Leader of the Council



Jorden

Steve Jorden Executive Director (Strategy & Commissioning) and Head of Paid Service



MAS. E.

Sophie Hosking Executive Director, Service Delivery and Commercial Development





ncil and West Devon Borough Council -

recycle

3

West Devon Borough Council

Working together



Sub regional Page 21 Joint debate Local Plan



The Council's net budget is £7.4 million for 2017/18. By 2018/19 the Council will receive no core Government funding (Revenue Support Grant) and the Council will need to be self-sufficient.

The withdrawal of Government funding has happened two years earlier than expected. The Council is facing a budget gap over the next two years of £1 million, which the Council is planning to cover through a combination of generating income through business development, ensuring maximum use of its assets, and further reduction in costs. The Council increased its element of Council Tax by £5 for 2017/18 to £218.39 for a Band D property. Of the money that West Devon collects in Council tax (an average Band D bill is £1,809) only 12% goes to services provided by West Devon, the rest goes to Devon County Council, the local Town or Parish Council, the Fire and Police services.

### How your money is spent

12% West Devon Borough Council for: refuse collection and kerbside recycling, housing, planning, street cleaning, leisure

4

10% Police and Crime Commissioner for Devon and Cornwall for: law and order and crime reduction

4% Devon & Somerset Fire and Rescue Authority for: fire prevention, fire and rescue

4% Town and Parish Councils for: local amenities 67% Devon County Council for: education, roads, care for the elderly and disabled, child protection, public health, libraries, recycling centres and waste disposal.

**3% Devon County Council - additional** precept to fund adult social care

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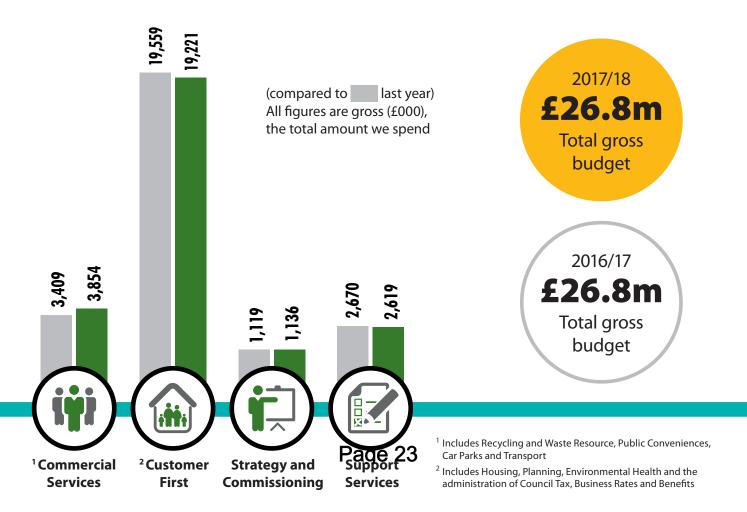
# Financial performance for the year to 31st March 2017

The 2016/17 budget for West Devon was £7.3 million but the actual spend is predicted to be 0.4% lower, providing a saving of £35,000 which will go into the Council's Unearmarked Reserves which stand at £1.06 million. The Council's financial strategy recognises the need to maintain these reserves to provide stability for both medium and longer term financial planning and to provide a contingency against unforeseen events. Maintaining a level of reserves also protects against the volatility of some income and expenditure budgets which can be dependent on economic conditions, the weather and tourism.

The Council's gross expenditure was £26.8 million for 2016/17. Gross income for the year was £19.5 million, resulting in a net budget for 2016/17 of £7.3 million. The Council receives income from Government grants (such as rent allowances, revenue support grant and new homes bonus) and from business rates and fees and charges.

FIRMARIE TELEPH

# The Council's spending plans for 2016/17 and 2017/18



# 3 Organisational Effectiveness

Throughout the year we have continued to improve performance to meet the needs of our customers.

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We have systematically reviewed areas of poor performance, streamlined processes, embedded new IT solutions and delivered staff training. As a result we have seen a significant reduction in call volumes, an increase in transactions online and quicker turnaround times for planning, benefits and disabled facility grants applications.

#### **Our Workforce**

West Devon Borough and South Hams District Council directly employ 292.5 full time equivalent staff to deliver shared services. West Devon Borough Council also has a contracted workforce which delivers a large number of frontline services. Staff throughout the Councils continue to perform well with sickness levels below the national average. HR policies allow a fair relationship between employer and employee and regular staff briefings and an online staff appraisal system ensures staff are up to speed with Council priorities; and able to evidence their achievements and identify any training needs. Both Councils are committed to providing opportunities to young people and currently have 5 apprentices.

Reduction in call volumes



#### **Audit Assurance**

The Council has a number of measures in place to assess its performance. An Audit Committee meets five times a year and its role is to provide an oversight of the financial reporting and



audit processes plus the system of internal controls and compliance with laws and regulations. The Council also has two internal audit staff managed by the Devon Audit Partnership who provide an opinion on the internal control environment and governance processes.

External audit is provided by KPMG who in 2016 reported that they were satisfied that in all significant respects the Council has put in place proper arrangements to secure economy, efficiency, and effectiveness in its use of resources.

#### **Risk Management**

There is a culture of risk ownership and management throughout the Council throughout 16/17 particular focus has been given to health and safety and information security. Risks are logged centrally and are updated regularly. For each risk, the uncertainties are

identified, along with the consequences, likelihood of occurrence and strategic impacts that would result. The Council's Senior leadership Team review the corporate risk log monthly and updates are reported to Elected Members via the Audit Committee on a biannual basis. Elected Members also have the opportunity to raise concerns with the mitigating actions being taken by officers and can suggest new risks for consideration.

#### Governance

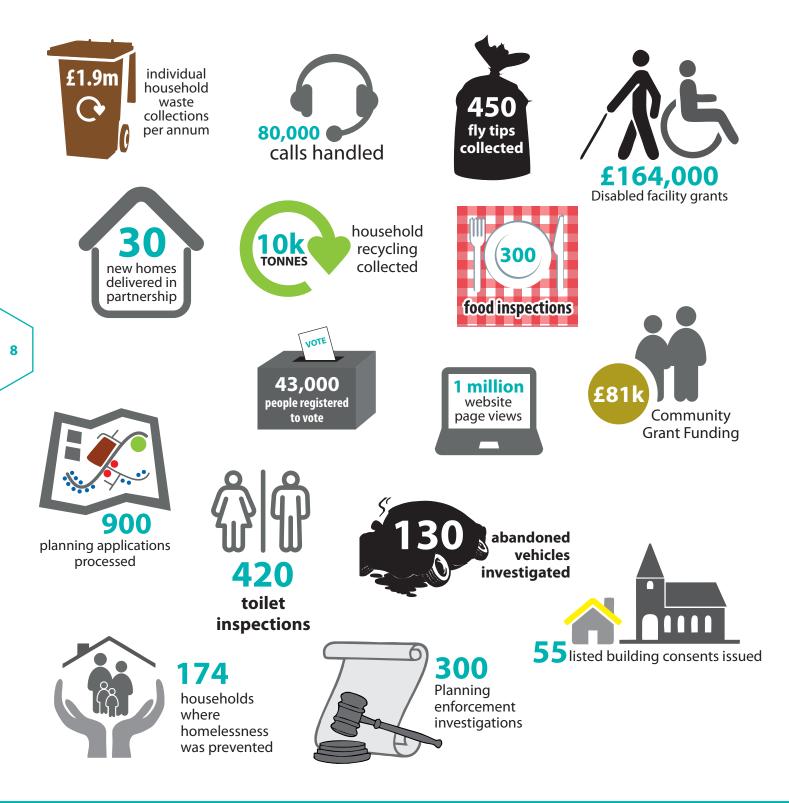
The Council has a Governance Framework which comprises of the systems, processes, culture and values under which they operate. This is in place to ensure transparent decision making and proper use of public funds and is reported on annually through the Annual Governance Statement. In addition to the controls and procedures mentioned above, the Council's primary governance documents are set out in the Constitution (for example, Contract Procedure Rules, Financial Procedure Rules and Codes of Governance). The Constitution is reviewed annually and adopted at the Annual Meeting for the forthcoming year. The Council has a Report Monitoring process in which all reports are checked against the principles of clarity, fairness, legality, and financial regularity and soundness. The Statutory Officers Panel carries out a rolling review of the Council's core policy documents to ensure that they are kept updated, relevant and effective.

Value for Money

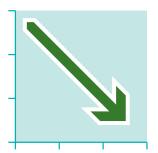
Governance Framework Page 25 Onstitution annual review Report Monitoring



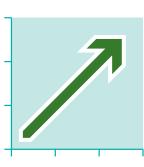
# A few things we spent your money on 2016/17



# Performance

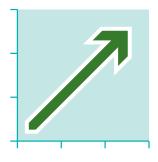


Housing benefit claims processing times reduced from 39 to 16 days

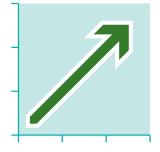


Online transactions increased by 17%

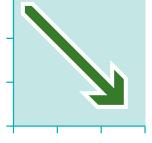




Missed waste collections performing 33% above target



Minor planning determinations delivered on time improved to 96%



Call volumes decreased by 33%



To track the Council's progress throughout the year visit

## www.westdevon.gov.uk

Search for Councillors and Committees, Internal Overview and Scrutiny Committee.

For a list of council services visit

https://www.gov.uk/browse/housing-local-services/local-councils

# 5 Strategies & Plans

The Council has a number of strategic documents and plans that guide its approach to achieving its vision and ensuring that it remains financially sustainable.



#### **Our Plan**

The Council's 'Our Plan' describes the Council's vision and aspirations for our communities. It does this by setting out what the Council wishes to deliver to our communities under eight themes. These themes are: Homes; Economy; Communities; Wellbeing; Infrastructure; Environment; Heritage; and Resources. There is then a range of external policies and strategies which support the delivery of 'Our Plan' (e.g. Planning Policy Guidance, or Homelessness Strategy) helping the Council to deliver this vision. postitive safe anc Underpinning these outward healthy lifestyles Supporting looking policies and strategies are internal policies and strategies to help us to deliver Our Plan (e.g. ITC policies, or agile working, or staff appraisals to help develop our workforce). The Council posts all of its strategies and policies, both internal and external, on its website.

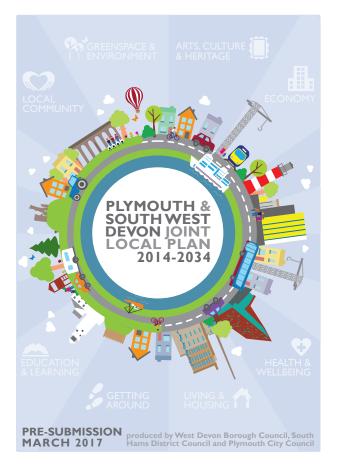


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#### **Joint Local Plan**

A key responsibility of the Council is to maintain an up to date development plan. The Joint Local Plan, prepared in conjunction with South Hams and Plymouth Councils sets out a strategy and detailed policies that establish a framework to steer housing and employment development to the most sustainable locations and to guide decisions on planning applications.

The Joint Local Plan will be the subject of a public engagement event in March / April 2017 ahead of an examination, by the Planning Inspectorate, in Autumn 2017 with the intention to adopt in the year 2017 / 2018.



#### **Medium Term Financial Strategy**

Looks at financial planning and management for a 5 year period. This helps us to develop a sustainable budget over the medium term. It incorporates key factors such as changes in Government funding, our spending plans, and the levels of savings we need to make to achieve a balanced budget.

#### **The Asset Management Plan**

Sets out the strategic direction for the Council both as a land owner and with respect to its asset portfolio. It is essential to have a long term plan, to facilitate day to day operational decisions. The key points of the plan are to:

commence a limited programme of residential development

grow the existing commercial portfolio of small starter units

facilitate community use of assets if appropriate

dispose of underperforming and nonstrategic assets for re-investment



# Achievements during 2016/17

## HOMES – Enabling homes that meet the needs of all

Action	16/17 Progress	
Implement a housing delivery programme	Planning consent granted for 229 affordable homes. In excess of £150,000 secured through the planning process for the delivery of affordable homes. Delivered over 30 new homes in partnership with developers and housing associations.	
Homeless Strategy	Widely consulted and adopted on a 5 year homeless strategy setting out the Council's commitment to tackle the causes of homelessness.	
Disabled facility grants	Awarded over £164,000 to 43 projects to facilitate independent living through adaptation of homes including level shower access, stair lifts and rails.	
Affordable housing	£250,000 Community Led Housing funding awarded to encourage future homes the area. We will continue to work with existing and emerging groups to utilise this grant.	

### **ECONOMY** – Creating places for enterprise to thrive and business to grow

Action	16/17 Progress	
Clarify and deliver an economic development programme	Agreed a programme for 2016-18 including a funded support package for start-up and growing businesses. Continued sub regional partnership delivery. Business database development and provision of business news bulletins.	
Greater Dartmoor Local Enterprise Action Fund	Supported this fund to create jobs in the rural economy, 13 projects approved to date worth over £226,000 investment.	
Heart of the South West Growth Deal 3	Further funding granted for targeting the final 5% of premises not benefitting from superfast broadband.	
Town Benchmarking	Research conducted in both Tavistock and Okehampton to establish the economic health of each town with a view to informing future policy.	
Better Business For All Partnership	Achieved a Federation of Small Businesses Award for work to this partnership including provision of advice and support to over 300 businesses during routine food inspections.	
Council owned premises	Achieved over 90% occupancy rate for all Council owned commercial premises.	

# **INFRASTRUCTURE** – Securing the services and facilities that

meet the needs of our communities

Action	16/17 Progress
Renew strategic infrastructure delivery plan	Plan prepared in consultation with strategic partners and infrastructure providers which seeks to ensure the timely delivery of: transport, highway infrastructure, education, community facilities and open space / formal play areas.
Waste Review	Future waste options considered to ensure service provision is in place for April 2017 when the current contractual arrangements expire. West Devon continues to be a leading recycling authority.
Grounds maintenance review	Secured a 2 year contract extension to ensure that grounds maintenance continues to a high standard with a minimal increase in costs.

## **COMMUNITIES** – Empowering residents to create

### strong communities

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Action	16/17 Progress	
Produce Joint Local Plan	Conducted over 22 community engagement events to canvas local views on the proposed Joint Local Plan due to be adopted in late 2017.	
Neighbourhood Parish Plan	1 new plan underway and continued support provided to 10 communities already developing plans.	
Community Project Grants	Over £30,000 awarded to 10 projects for new play parks, parish noticeboards, community centre refurbishments and community safety projects.	
Town and Parish (TAP) Funding	Over £51,000 awarded to 39 projects including air ambulance night landing sites, community transport and defibrillators.	
Development Management Towns and Parish Meetings	Attendance at 10 parishes/town meetings to foster a better understanding of the planning process.	
Developer Forum	Reinstated and held every 3 months, engaged with 30 agents/ developers to update on changes in planning process / legislation and problem solving.	
BT Payphone Removal Consultation	Coordinated a consultation to ensure affected communities were well briefed to influence the future of payphones in their communities.	
Implement a coordinated community support offer		

# **WELLBEING** – Supporting positive safe and healthy lifestyles

Action	16/17 Progress	
Implement public health working group	Group established and focussed on coordinating health and wellbeing projects including Social Prescribing. 3 local GP surgeries engaged to date accessing over £46,000 funding.	
Junior Life Skills	Worked with 7 partners including the Police, RNLI, Fire Service, BT and Western Power to present workshops to over 400 year 6 students on safety, wellbeing and responsible citizenship.	
Complete and implement health and wellbeing procurement	Secured a 25 year contract with Fusion Lifestyle to run Council owned leisure facilities and provide capital improvements of £1.5 million including new health and fitness facilities at Meadowlands.	
Community Sports Grants	Over £3,000 awarded to assist coaching and equipment for 7 projects including squash, triathlon, gymnastics and trampoline clubs.	

## **ENVIRONMENT** – Protecting, conserving and enhancing our

built environment

Action	16/17 Progress	
Support delivery of the agreed improvement programme for Tamar Valley AONB	Charity established to generate additional income including a Visitor Giving Scheme. Investigation underway in to the viability of a Conservation Board. Ongoing collaboration with partners to achieve efficiencies and attract external grant funding.	
Dog fouling	Held roadshows in partnership with the Dogs Trust to raise the importance of responsible dog ownership.	
Measures to support design quality	Policy established to encourage high quality design following guidelines requiring layout, materials and greenspace that integrate with the neighbourhood as well as pedestrian, cycling and public transport connectivity to existing facilities and design that promotes safety.	

# **HERITAGE** – Celebrating our past and protecting our heritage

for the future

Action	16/17 Progress
Support World Heritage Site designation	The celebration of the 'tinth' (sic) anniversary of the WHS inscription was a notable success with The Man Engine launch bringing international media publicity to Tavistock. Marketing investment at the Tamar Trails has reaped dividends with an increase in footfall within the World Heritage site.
Tavistock Townscape Heritage Initiative	Contributed to this partnership initiative which to date has secured £130,000 Heritage Lottery Funding and seen the completion of Butchers Hall. Further building refurbishments and public realm enhancement planned for 2017.

# **RESOURCES** – Promoting energy efficiency and more

effective use of our natural resources

Action	16/17 Progress	
Support community led energy conservation and generation	Support for Cosy Devon scheme – Local Energy Action Project signposting residents to free energy efficiency advice.	
Solar Panels	Over 3014 kwh energy produced at Council offices	



The Council will continue to strive to deliver efficient services that meet the needs of its customers.

We will do this by improving our use of digital technology to offer more online transactions and make it quicker and easier to find information, request and pay for a service and improve the customer experience.

Our new awareness campaign for our digital services offer 'Do it online – Save time' will run throughout the year. We will focus on getting things right first time, telling customers what level of service they can expect and then aiming to meet and where possible exceed those expectations. We will develop the use of digital social media to complement existing customer communication to widen our engagement with customers getting information quickly and when it is needed.

The reduction of call volumes achieved this year will free up staff to become more proactive in engaging with customers who do not have access to our digital services and will allow us to develop services to meet their needs.



## www.westdevon.gov.uk





#### **Review of key services**

In addition to focusing on delivery of services, we will focus on enforcement services, such as planning, environmental health, licensing and develop a more robust and equitable debt recovery process. As central government housing policy continues to develop, we will ensure that all elements of the Council that are involved with housing, from homelessness, housing benefit, to the private sector landlords, affordable homes to improving our planning service to speed up house building are brought together in a cohesive delivery plan.

We will be working with key stakeholders and current contractors to ensure that front line services continue to perform at a high level and can be developed in the future. Recycling, waste collection, street cleansing and grounds maintenance services will all be market tested for quality, environmental suitability, cost and performance in the next 2 years. In the meantime we work closely with partners to improve on current services and get best value for money for residents.

There will continue to be a focus on environmental enforcement and our community offer to ensure that environmental offenders are prosecuted where possible and communities are supported by their Council in a variety of ways.

#### **Partnership working**

We will continue to develop our existing partnerships and create new ones to improve our support to individuals and communities, ensuring that we offer joined up services and customers have a clear understanding of where they can get guidance and support. Through the continued development of our Locality team we aim to make real difference on the ground, this could be through the design of local parking tariffs to encourage economic development or through enabling access to grants to support local initiatives.

#### **Our financial future**

With the withdrawal of Government funding we will need to generate additional income to be able to carry on delivering our current range of services. Over the course of the year we will be considering and implementing proposals to meet this financial challenge; these are likely to include developing investment opportunities and income generating services as well as finding further efficiencies and smarter ways of doing things.



# 2017/18 Actions

#### WELLBEING Supporting positive safe and healthy lifestyles

Explore the co-location of public services to ensure a holistic, co-ordinated approach to meet the wellbeing needs of the communities

# HOMES

#### Enabling homes that meet the needs of all

Disabled facility grants for home adaptions

Housing projects to target empty homes, houses of multiple occupation and fuel poverty

- £1/4 million to deliver housing to meet the needs of local people
- Tenants incentive scheme to assist homeowners to downsize
- Funding to deliver 26 affordable homes



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Continued commitment to Cornwall and West Devon Mining Landscape World Heritage Site



ENVIRONMENT Protecting, conserving and enhancing our built environment

Funding to the Tavistock Town Heritage Initiative



Securing the services and facilities that meet the needs of our communities

- Implement a revised emergency response and business continuity plan to support communities during emergencies
- Introduce paperless parking permits allowing for swifter service
- Waste and recycling efficiencies including in-cab technology for more efficient roadside collection

#### COMMUNITIES Empowering residents to create strong communities

Village Hall Capital Grants over £36,000 available per annum for improvements and refurbishments

ECONOMY Creating places for enterprise to thrive and business to grow

- Teenage Markets to encourage young entrepreneurs
- Business support funding
- Shaping a sub-regional productivity plan
- Job creation through the Greater Dartmoor LEAF programme



effective use of our natural resources

Support community led energy conservation and generation projects and provide supportive planning policy

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West Devon Borough Council

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# Agenda Item 9

#### **Report Template**

Report to:	Overview and Scrutiny (External) Committee			
Date:	21 <sup>st</sup> March 2017			
Title:	New Homes Bonus Allocation to Dartmoor National Park Authority (DNPA)			
Portfolio Area:	Customer First			
Wards Affected:	Dartmoor Wards			
Relevant Scrutiny Comn	nittee:			
Urgent Decision:	N Approval and clearance Y obtained:			
Date next steps can be taken: (e.g. referral on of recommendation or implementation of substantive decision)				
Author: Rob Sekula	a Specialist – Assets			
Contact: Rob.Sekul	a@swdevon.gov.uk 01822 813701			

#### **Recommendations:**

Note the projects being funded by Dartmoor National Park Authority from the New Homes Bonus funds allocated to them by West Devon Borough Council.

#### 1. Executive summary

Ten projects totalling £21,253 were supported by DNPA in 2016/17 against a total budget (including ring-fenced underspend from 2015/16) of £22,129.

A summary of applications are available in Appendix 1.

Any underspend will be carried forward to 2017/18.

#### **Report Template**

#### 2. Background

The Council receive New Homes Bonus funding from Government in respect to the new increase in housing stock for the Borough.

The New Homes Bonus funding includes development that has taken place in the West Devon area that sits within the DNPA, despite it being within a separate Local Planning Authority area.

As DNPA does not receive any direct allocation, the Borough Council agreed to transfer a sum of £24,136 in 2016/17 based on actual housing completions towards a Dartmoor National Park Sustainable Community Fund to fund community projects in DNPA communities where development has taken place.

The Sustainable Community Fund supports capital projects that ensure the long term viability of valued existing community facilities and services, or creates a new community infrastructure to meet identified community needs.

In addition to the main fund in 2016/17, a small grants (max £500) 'Community Action' pot was set up to support environmental projects undertaken by local community action groups on publicly accessible land.

The payment is made with the following conditions:

- decisions must be taken in consultation with the West Devon Borough Council local Ward Member(s);
- funding can only be used for capital spending on projects in those parts of Dartmoor National Park which fall within the West Devon Borough Council Boundaries and enable the Dartmoor National Park to carry out its social and economic responsibilities; and
- Dartmoor National Park reports on the annual progress in the application of, and use of the funds to the Council.

#### 3. Outcomes/outputs

Ten projects totalling £21,253 were supported by DNPA in 2016/17. The total value of these projects is £112,291.

#### 4. Proposed Way Forward

Appendix 1 provides a summary of the projects supported by DNPA.

# Report Template

# 5. Implications

Implications	Relevant to	Details and proposed measures to address
	proposals Y/N	
Legal/Governance		A condition of approval for the funding is that regular reports be made to Overview and Scrutiny Committee on the application and use of the funds.
		The Local Government Act 2000 gave the Council the power to promote the economic, social and environmental wellbeing of the area.
		Localism Act 2011 – General Power of Competence, a local authority has power to do anything that individuals of full legal capacity may do giving authorities the power to take reasonable action they need 'for the benefit of the authority, its area or persons resident or present in its area'.
Financial		There are no direct financial implications from this report as funding is agreed as part of the budget setting process.
Risk		Grants are paid in arrears of receipt of proof of expenditure. Grant offers are subject to a number of conditions which limit the potential risk to DNPA.
Comprehensive Imp	bact Assess	ment Implications
Equality and Diversity		Grants support funding to a wide range of community groups, therefore promoting equal opportunities.
Safeguarding		None directly arising from this report
Community Safety, Crime and Disorder		None directly arising from this report
Health, Safety and Wellbeing		Grants contribute to supporting the social wellbeing of West Devon communities.
Other implications		None directly arising from this report

## **Report Template**

# Supporting Information

## Appendices:

Appendix 1 – Dartmoor Community Fund projects supported in 2016/17

Process checklist	Completed
Portfolio Holder briefed	Yes/No
SLT Rep briefed	Yes/No
Relevant Exec Director sign off (draft)	Yes/No
Data protection issues considered	Yes/No
If exempt information, public (part 1) report also drafted. (Committee/Scrutiny)	Yes/No

Award (£)	Value (£)

		Award (£)	Value (
WEST DEVON			
Horrabridge fencing	materials to renew fencing to recreational field car park boundary improving safety	£ 325.00	£ 650.00
War memorial works, Princetown	A 'Just Do It' small grant to enable the inscription of additional names to the existing war memorial following significant local volunteer research.	£ 250.00	£ 500.00
Hall extension, Walkhampton	A proposal to extend the Walkhampton Village Hall to accomodate a Play-Group storeroom and the enlargement and modernisation of the kitchen to bring it up to standard. The Play-group are an important regular hall user who provide a vital service in the community, using the main hall each weekday, they currently have no internal store for equipment.	£ 10,000.00	£ 75,276.00
Fire safety improvements Sheepstor	Improvements to Sheepstor Village Hall and installation of hatch and fire door to meet fire standards, improve health and safety and circulation to enable full use of the kitchen for community events and get togethers.	£ 650.00	£ 1,375.00
fireproof cabinet for archive Sticklepath	The provision of a lockable fire resistant cabinet to securely house Sticklepath community archive materials (mainly documents and photographs) at the Village Hall to provide a safe, accessible centralised community heritage resource. Thematic displays can then be arranged for the benefit of interested members of the community and visitors to the area.	£ 557.00	£ 1,113.00
Archive storage, Orowleigh	A project to provide storage for the Throwleigh Archive established in 2000, a community resource that presents the heritage of the parish through different media, including a sucessful book now in its second print. The project reconfigures exisiting space in the village hall to provide stable storage space and a pleasant reading room where the public can access items for study purposes.	£ 2,510.00	£ 5,470.00
Park Sky friendly Churches, Chagford	This project is to make the church of St Michael the Archangel, Chagford "dark sky friendly". This will be achieved through external lighting replacement and improved control functions, thereby reducing light polution by minimising light scatter and hours of operation, reducing energy consumption and promoting the dark sky initiative agenda with its associated benefits for residents and wildlife such as bats.	£ 1,000.00	£ 2,000.00
Drainage, Weir park, Horrabridge	Provision of drainage to the front of the Youth Shelter in Weir Park, Horrabridge by providing guttering to the Youth Shelter and a land drain. The Youth Shelter is popular and takes heavier foot traffic than the rest of the park, the grond has compacted, leaving an area perpetually wet and muddy.	£ 796.00	£ 1,592.00
Compost Loo, St Raph's Huccaby	An innovative project to install a fully accessible compost toilet at St Raphaels Church, Huccaby that has no access to mains water or sewerage. This will enable this small chapel to expand its use for community events such as concerts, meetings, weddings, funerals and social get togethers, helping to bring an isolated, dispersed rural community together. The Chapel was also designed as a school and the intention is also to open up for school visits, increasing understanding of Dartmoor's cultural heritage.	£ 2,675.00	£ 8,925.00
Skate & Ride, Chagford	A project to extend current 2 strip Skate/Ride facility for Chagford and villages to create 4 strips, providing the older and more skilled users with a greater level of challenge than the exisiting beginner and intermediate runs. Also proposed to improve perimeter fencing and provide a picnic table, as currently those watching have nowhere to sit and socialise.	£ 2,490.00	£ 15,390.00

Appendix 1 – Dartmoor Community Fund projects supported in 2016/17

A total Grant Award of £21,253 was made. The total project value of the projects supported totalled £112,291.

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# Agenda Item 11



Council

# **OVERVIEW & SCRUTINY (EXTERNAL) COMMITTEE – DECISIONS LOG**

Meeting Date	Report Title and Minute Ref.	Decision / Action	Officer / Member	Officer comments
11 October 2016	Joint Local Plan Update <b>O&amp;S(E) 38</b>	<ul> <li>two Member Workshops being arranged in the next few months to consider the draft policies that would underpin the JLP and specific site allocations;</li> </ul>	Tom Jones	Workshops held accordingly.
		- the five year land supply. In light of the apparent ambiguity concerning the Council's five year land supply, it was intended that a more detailed position report would be considered by the Hub Committee at its meeting on 29 November 2016.	Tom Jones	Report subsequnelty considered by the Hub Committee (Minute *HC 39 refers)
		<b>RESOLVED</b> That the Overview and Scrutiny (Internal) Committee be asked to consider updating its work programme to include 'Joint Local Plan Updates' as a standing agenda item, with the Overview and Scrutiny (External) Committee also being in receipt of periodic updates on the Joint Local Plan.	Darryl White	The Overview and Scrutiny (Internal) Committee has considered and accepted this request.
11 October 2016	Task and Finish Group Update DCH Rent Review <b>O&amp;S(E) 26</b>	That the DCH Chief Executive be invited to attend the next Committee meeting.	Darryl White	Mr Crawford has confirmed his attendance at the next Committee meeting on 21 March.
11 October 2016	Draft Annual Work	<ul> <li>Having been informed of the intention for County Highways</li> </ul>	Kathy Trant	A Planning Training day for Members is

Programme O&S(E) 41	Officers to be invited to provide an informal briefing to Planning and Licensing Committee Members in the upcoming months, it was suggested that all Members of this Committee should also be invited to attend this session;		being arranged with the intention of Highways being one of the main subject matters on this day.
	- Some examples were cited regarding poor instances of service being received by Airband customers in the borough. As a consequence, the Committee requested that a senior representative from Airband should be invited to attend a future meeting to respond to these concerns.	Darryl White	Email has been sent but unfortunately no reply or acknowledgement received.